



CEDES CRYSTAL

Quality Mission Statement 2020

CEDES AG Landquart

Together with customers and based on our know-how, we develop the solutions that customers need and that will give them added value. We regard our customers as partners and are interested in fostering and substantiating this partnership in the long term with comprehensive supply agreements.

Our company maintains a quality management system that meets and exceeds the quality management standard ISO 9001:2015. Our employees play a key role in product design and production. They act within a suitably defined structural and process organisation, which largely determines the levels of responsibility for quality, deadlines and costs in the line. Our quality management system is integrated at the top of the management board and all essential matters are immediately dealt with by the management team at the appropriate level. A comprehensive set of KPIs allows consistent monitoring of the targets set.

The organisation should not restrict the employees, but give them peace of mind in terms of their actions and define the rules of their daily interaction. Internal system and process audits are used to check the effectiveness of the organisation and the self-auditing staff. These audits are carried out by various independent auditors. In particular, if the organisation has been adapted for the purpose of continuous improvement, it will be reviewed accordingly.

Our organisation is characterised by short, fast audit cycles. This provides us with an unbeatable ability to act.

Our products have passed the relevant type testing procedures at accredited test centres and comply with the currently applicable European laws and standards.

In 2019, CEDES manufactured over 17 million PCBs from over 198 million individual parts and produced more than 1,082,600 sensors/devices, which we delivered to customers all over the world. Our highly motivated and extremely customer-oriented employees, supported by state-of-the-art machinery, ensured this level of output.

Today, CEDES is one of the leading manufacturers of various light curtains and sensors with a claim rate that is at least 50% below the respective industry average. This excellent quality standard allowed us to increase the warranty period for the cegard/Mini-CC 36 light curtains from 2 years to 5 years as of 1 January 2019.

This quality mission statement comes into force when signed by the CEO and the Head of Quality Management.

Christian Thöny
CEO CEDES Group

Remo Degiacomi
Head of Quality Management CEDES Group